

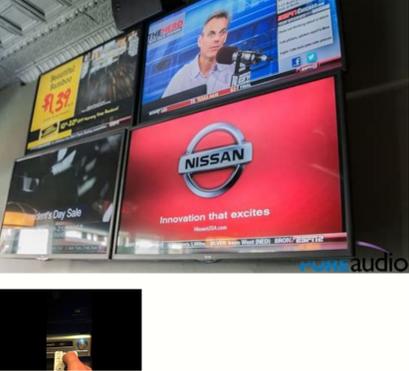
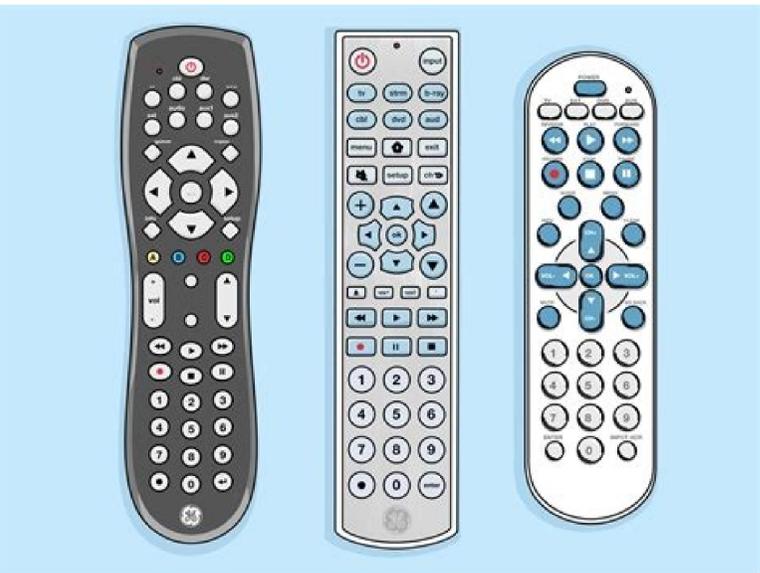
Directv guide not working

I'm not robot!



DIRECTV REMOTE ERRORS

- 1 GREEN LIGHT PLACED ON TOP IS NOT WORKING
- 2 SOME KEYS DO NOT WORK... LIKE NUMBER KEYS ETC.
- 3 REMOTE COMMAND NOT RECOGNIZED BY TELEVISION
- 4 CHANNEL CHANGE DOES NOT WORK FOR YOU
- 5 VOLUME CHANGE NOT WORKING AS PER YOUR NEED
- 6 NEED TO PRESS TOO HARD TO MAKE KEYS WORK



Directv score guide not working. Directv guide not working 2021. Directv stream guide not working. Guide menu and list buttons not working on directv remote. Why is my directv guide not working. Directv guide button not working. Guide and menu button not working on directv remote. Directv guide and list not working.

You know the moment, when you really want to know what is on TV and the guide is not working, well we have found out how to fix DirecTV Guide Not Working. Follow this updated 2022 step-by-step guide to find out the quick fix. In the 21st century, people expect things to work and do so, fast. This is particularly crucial when it's something to do with television entertainment because it's how we unwind after a hectic day. It's quite frustrating when you press the guide button on DirecTV's receiver and see nothing. It's even worse if it displays a message saying your DirecTV receiver hasn't got any guide data. So, where do you start at this point to solve the issue and eventually enjoy a movie or TV show? Well, it's important to troubleshoot and identify the reason why the DirecTV guide isn't working. We have put together vital steps to finding a solution. 1. Reset your receiver Before you attempt anything, try to reset the receiver. This is almost always the first step because it's simple and works about 95% of the time. Look for the reset button on the side or back of your receiver. It's usually a small red button that's hard to miss. Press it and wait for the device to reboot. This should take 5 to 7 minutes, and then everything will be working fine as usual. Alternatively, unplug the power cord of your receiver from the electrical source. Give it a few minutes, and then plug back. You can now press the power button and wait while the receiver reboots. A reset will refresh memory and awaken robust function. It's really like a power nap for your device. 2. Restore to factory settings If the reset doesn't work, you have no choice but to restore your receiver to factory settings. It's worth it when you can't pinpoint the issue. Keep in mind; this method will wipe out some of your data like playlists, favorites, and other customized references. However, it's a straightforward procedure and only requires you to press and hold the blue button on the front of your DirecTV receiver. Do this for about 20 seconds. Alternatively, you can opt to refresh your service, especially when restoring the receiver to factory settings doesn't necessarily work. You will have to sign in to your My AT&T account Select My DirecTV. Select Manage Package Get to Manage Receivers. From here, proceed to choose Refresh receiver And wait for a couple of minutes while the service refreshes. 3. Check the remote control It's not uncommon for the issue you're experiencing with the DirecTV guide to be caused by the remote control. People often report that the DirecTV guide button isn't working. If you don't understand why this is happening, try replacing the batteries with a new set. In addition, check if anything is blocking the receiver and, as a result affecting the functionality of the remote control. We recommend you place the receiver in an area that's clear of obstructions. Sometimes nothing happens when you press the guide button. If the batteries are brand new and perfectly functional, ensure the remote is paired with your receiver. To confirm it, point the remote at the receiver. Now press and hold the Mute and Enter buttons at the same

time. The screen should display Applying IR/RF Setup to indicate the remote is synced. 4. Consider a manual update Updates are typically a method used to introduce new features in a device and get rid of bugs. As such, it's a critically important process for your device. There will be problems sooner or later when you DirecTV guide is not updating. The update will occur on its own most of the time as soon as a new version is made available. But that's not always possible, even with today's advanced technology. To fix the error, simply hold down the power button on the receiver for several seconds. And after that, disconnect the power cord from it and give it a few more seconds before you plug it back in. Now switch on the receiver and let it startup. You will see a prompt to install updates if they are available. 5. Check the coaxial cables For users who have been trying to access the guide on DirecTV and still can't, it may be time to look at the cables. There could be something wrong with them that's affecting the proper functioning of the receiver. In that case, remove the coaxial cable from your receiver and put it back after about ten minutes. While you're at it, check the cable for any kind of damages. 6. Confirm an outage Perhaps the outages on DirecTV occur when services are down, and that's why you can't access the guide. Visit the outage-reporting page and sign in to confirm an outage in your area. There is usually a full list of all known outages. If your area is on the list, rest assured DirecTV is working to restore service. 7. Check your DirecTV dish The thing about satellite services is that they are affected by extreme weather conditions. Bad weather, especially heavy snow can mess up your DirecTV signal. A recent snowstorm in your area is enough to interrupt TV service. If you're unable to access the guide, pull on a pair of moon boots and step outside to check the dish. Your dish antenna might be covered in snow that's disrupting the signal. If the conditions are safe, clean it off. Otherwise, you might want to wait for the snow to melt. Conclusion DirecTV guide issues are common, and more often than not, you can solve them on your own with the right steps. Hopefully, the methods above are helpful and work to restore normal functions. FAQs Why is my DirecTV guide said to be announced? This message on your guide is an indication that the broadcaster provides no programming information. It also means your cable box has not downloaded programming information for that particular date or time. How long does it take for the DirecTV guide to load? It may take 24 to 48 hours for the complete download of guide data. As such, you have to be patient and give it time. Is your DIRECTV service on the blink? You used to be able to fix poor TV reception with one good whack—it's not that easy with today's TV technology. But we're here to help. We've researched and compiled this DIRECTV troubleshooting guide so you can test the solutions to the most common DIRECTV problems—some of which are almost whack-simple. Then you can settle back into your La-Z-Boy and finish watching your sportsball game. Enter your zip code below to find the right TV service for you. A number of factors, from elemental to technical, can cause DIRECTV service problems. Fortunately, it doesn't take much time to check, and fix, the most common ones. Visit the DIRECTV outage reporting page and either sign in or enter your zip code. You'll see a list of known outages. If your outage is on the list, DIRECTV is already working to restore service. If it's not, you can file a report so they can get to fixin' it. You can also file outage reports via the myAT&T app. If you sensed that we're about to ask, "Have you tried turning your DIRECTV receiver off and on again?"—we're almost there. But first, you should check your cables to see if you have any loose connections. This one's a snap—all you gotta do is ensure that all of your power and HDMI cables are plugged firmly into the proper ports. You should also verify that you've selected the correct HDMI port on your DIRECTV remote. Ready to check your connections? Here's a checklist to guide you. Check your TV power cable (outlet end) Check your DIRECTV Genie power cable (outlet end) Check your Genie HDMI-to-TV cable (both ends) If you fixed a loose cable, and now have a clear picture and sound, return to your couch and resume watching TV. If you still don't have a signal, let's ensure you've selected the proper input source on your DIRECTV remote. Press the "input" button on your remote. You should see an on-screen list of the cable connections you just checked. Now confirm that you've selected the port that your DIRECTV cable is plugged into. It should be labeled "HDMI 1," "DIRECTV," or "satellite TV." If not, select the correct source. Did this fix your problem? Great. Enjoy the game. If not, don't worry. More quick tips are comin' right up. Pro tip: Need help programming your DIRECTV remote? Our guide has everything you need to know to pair your remote and receiver. Resetting your Hopper or Joey devices involve pushing, as you might've guessed, the "reset" button. It's more than just turning it on and off again—it's a hard reboot, just like you do with your computer or smartphone when it freezes. Power cycling is unplugging your DIRECTV receiver, waiting a few minutes, and then plugging it back in. You do this so that your device's RAM will refresh and awaken more prepared to function. Think of it as a "power nap." Here are the steps for both actions: There are two ways to reset your Genie, Genie 2, or Genie Mini: Press the reset button (it's the red one behind the access card door or on the side of the receiver. Wait for it to reboot. (Genie Minis require restarting both the main and mini Genies.) Unplug your receiver, wait 15 seconds, then plug it back in. Now press Power and wait for the receiver to start up. If a reset won't work, you can restore your Genie to factory settings by pressing and holding the blue button (see front of receiver) for 20 seconds. Just like with your smartphone, this method can cause you to lose some custom settings and playlists. If this doesn't work, you can refresh your service. Although you'll perform the steps, this is like a power-cycle or reset that happens on DIRECTV's end. Sign into your myAT&T account overview. Select "My DIRECTV." Select "Manage package." Go to "Manage receivers" and choose "Refresh receiver." Wait while your service refreshes. If this doesn't work right away, DIRECTV recommends restarting your receiver (red button) one more time. If that fails to correct your signal strength, contact DIRECTV tech support. Again, weather—especially snow—can really mess with your DIRECTV signal. If you've had a recent snowstorm where you live, you might wanna pull on your moon boots and go outside to check that first. If your dish is full of snow, and you can reach it safely, clean it off. Otherwise, you might need to wait until the snow melts—DIRECTV won't send out a technician for only snow. The good news is that there are a few things you can do to keep your satellite dish free from snow: Try a satellite dish cover, like this one from Dish Armor (\$42.00 on Amazon*), which prevents ice and snow accumulation on both DIRECTV and DISH dishes. Get a dish heater like the Ice Zapper 2 (\$109.00 on Amazon*) or the HotShot (\$147.99 on Amazon*), both on Amazon. Both work with DIRECTV Slimline dishes. If you signed up for DIRECTV via phone, request a pole-mounted dish. If you signed up online, ask your technician during installation. Pole-mounting may result in an extra charge. Switch to cable or streaming—no dish required. *Amazon.com Prices (as of 1/21/21 12:34 p.m. MST) Did you choose to switch to cable or streaming? If so, enter your zip code to shop TV providers in your area. The DIRECTV app is all entertainment. But for account management and parental controls, you'll use the myAT&T app (Android and iOS) because AT&T is DIRECTV's parent company. If, by chance, the DIRECTV or myAT&T app is acting all wonky, here's how to give 'em an attitude adjustment. The DIRECTV app has its own set of error codes and solutions. If you've received an error message while using the DIRECTV app on a laptop or mobile device, visit the DIRECTV App Troubleshooting Tool. On this page, you can enter the error code and see steps to fix it. Keeping your DIRECTV and myAT&T app updated will help you avoid many issues. Either configure the app to automatically install updates or, if you'd like more control over updates, stay on top of your update notifications. Love, Dad. If updates don't solve your problem, there's a nuclear option: uninstall the DIRECTV app, then reinstall it. It's kinda like turning it off and on again—but with the threat of rejection as extra incentive (apps are sensitive entities). We've all butt-dialed 911 before (right?)—so maybe one of your cheeks doesn't think you need to binge slasher movies. So if you suddenly can't watch certain content, check the myAT&T app to see if you've inadvertently turned your parental-control powers on yourself. Go to Settings. Select Preferences. Select Parental Controls. Pick your PIN number. Adjust parental controls as necessary. If these tips didn't solve your problem, you can always contact DIRECTV technical support online or by phone. All of the links and phone numbers you need are in our DIRECTV customer service guide. For instructions on how to reboot your DIRECTV Genie, Genie 2, or Genie Mini, just click this link and say, "I am Kazaam!" like in that awesomely bad Shaquille O'Neal genie movie. As in the above question regarding rebooting your DIRECTV devices, simply follow our instructions. A number of factors can cause your DIRECTV receiver to lose its signal. You can find troubleshooting information—including DIRECTV error code explanations and steps to fix your problem—in the article above. DIRECTV has an outage reporting page that will have information on known outages as well as links to report new ones. Don't miss an update Stay updated on the latest products and services anytime anywhere.

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